Public Offices in Downtown Des Moines

1. **Argonne Armory**, 602 Robert D Ray Drive
   - Neighborhood Inspection Division (NID) (515)283-4046
     - Request rental or building inspections
     - Pay for services rendered such as mowing and debris removal
     - Submit a complaint for junk, debris, tenants, mowing, sidewalks, mosquitoes, noise, and odor
     - Inquire or apply for permits on rental properties
   - Permit and Development Center (515) 283-4200
     - Request building or construction permits
   - Planning and Urban Design (515) 283-4182
     - Development planning, urban design, and pre-app meeting support
   - Human Rights (515) 283-4284
     - Submit a fair housing, equal opportunity, or discrimination complaint

2. **Historic Des Moines City Hall**, 400 Robert D Ray Drive
   - Purchase a pre-paid parking meter Smart Card at the lobby kiosk
   - City Council Chambers (515) 283-4944 (Mayor and City Council Office)
   - City Clerk’s Office (515) 283-4209
     - Purchase a pet license
     - Pay a parking or red-light camera ticket
     - Pay false alarm bill
     - Request a release of a towed vehicle due to unpaid parking tickets
   - Office of Economic Development (515) 283-4017
     - Request help and assistance with expanding business
   - City Manager’s Office (515)283-4141
     - Apply for a street use permit
   - Public Information Office (515)283-4057
   - Engineering (515) 283-4920
     - Pickup or drop off bidding documents
   - Engineering Graphics (515) 283-4109
     - Request sewer and design data
   - Traffic and Transportation (515) 283-4973
     - Report a faulty parking meter
     - Request a special permit for parking, ROW, and moving

3. **Federal Courthouse**, 110 E Court Avenue, (515) 473-9300
   - Appear for a federal court hearing
   - Contact the Victim Witness Services Unit, 1-800-848-0869

4. **Des Moines Police Department**, 25 E 1st Street, (515) 283-4811
   - FILE a police report
   - Request a copy of a police report
   - Request assistance on a background check
   - Request a release of a vehicle due to impound
   - Request fingerprinting service

5. **Lucas Building Capitol Complex**, 321 E 12th Street, (515) 242-5120
   - Contact the Iowa Department of Inspections and Appeals
   - Contact the Secretary of State

6. **Iowa Department of Human Services**, 400 Robert D Ray Drive
   - Request a release of a towed vehicle due to unpaid parking tickets
   - Pay false alarm bill

7. **Iowa Lottery**, 110 E 12th Street
   - Request a real estate document
   - Pay property taxes

8. **Hoover Building Capitol Complex**, 1305 E Walnut Street, (515) 242-5120
   - Contact the Iowa Attorney General’s office, Department of Iowa Revenue,
     Iowa Department of Human Services

9. **Polk County Administration**, 111 Court Ave, (515) 286-3041
   - Apply for a marriage license or copies of vital records
   - Register a business name
   - Apply for a passport
   - Request a real estate document
   - Pay property taxes
   - Register or renew a vehicle license

10. **Neal Smith Federal Building**, 210 Walnut Street, (515) 284-4114
    - Contact Federal Employees Credit Union in Room 132
    - Contact USDA Credit Union in Room 927
    - Contact US Citizenship and Immigration Services Room 101
    - Contact US Department of Veteran Affairs Room 1049
    - Contact Internal Revenue Service Stop 1005

11. **Polk County Courthouse**, 500 Mulberry Street, (515) 286-3772
    - Appear for a Polk County court hearing
    - Pay a moving violation ticket

12. **DART Central Station**, 620 Cherry Street, (515) 283-8100
    - Ride a local bus or purchase bus tickets and passes

    - Request a Social Security Card
    - Inquire about retirement benefits
    - Inquire about Medicare benefits

14. **Des Moines Public Library** (Central), 1000 Grand Des Moines (515) 283-4152
    - Apply for a Library card
    - Access to computer use within library
    - Reserve a meeting room within the library
    - Homebound Services for residents with special needs
    - Read (Red) Rover Outreach program for kids

15. **Richard A. Clark Municipal Service Center**, 1515 E MLK Jr Pkwy
    - Park and Recreation (515) 237-1386
      - Request information on Dog Parks, community centers, and programs
      - Buy a swimming pool pass
      - Reserve a park shelter
    - Human Resources (515) 283-4213
      - Serve as a resource for employees

**Services outside of Downtown Des Moines (not mapped)**

- **Iowa DOT Drivers License Station**, 2339 Euclid Avenue Des Moines, (515) 244-1052
  - Renewal only driver’s license station
- **Iowa DOT Drivers License Station**, 6310 Convenience Blvd Ankeny, (515) 244-1052
  - Full-service driver’s license station
- **Crow Tow 24 Hour Towing**, 826 SE 21st St, Des Moines, (515) 276-9869
  - Pick up a vehicle released by the Des Moines Police or City Clerk’s Office

Date: Friday, April 15, 2019